

## NetDocuments standardizes on Adeptol Viewer to offer critical document viewing functionality



**NetVoyage Corporation, doing business as NetDocuments**, the leading Software-as-a-Service (SaaS) content management service provider, was organized in 1998 as one of the first SaaS companies in the world. NetDocuments vision is to leverage the Web and the SaaS delivery model to offer the world's most feature-rich and efficient document service, including the management and collaboration of work in process documents and emails, document images, and documents as records. NetDocuments is used in legal, real estate, financial services, health services and a variety of other businesses who wish to have organization and universal access for their documents. NetDocuments is also used by SMB and enterprise companies. The common need of NetDocuments' customers is to manage all document work and have all documents disaster recoverable at any time for any reason. As a true SaaS company, the NetDocuments Service requires no hardware, packaged software, systems integrator, and/or reseller. Users can upload documents to their repository via the Internet

### Problem

NetDocuments allows its users to upload documents into their repository and perform business automation, process management, collaboration and document management using the NetDocuments' Software as Service solution. NetDocuments needed a document viewing solution that was not only scalable to handle the load of millions of documents uploaded by its users, but also flexible to be integrated into NetDocuments'

complex multi-tenant SaaS architecture without much work. The solution needed to also offer the capability to allow users to view documents without downloading any plug-ins or active X controls and needed to be able to support the Microsoft Office, Adobe PDF, Images, Open Office formats etc regularly being used by NetDocuments users.

### Solution

NetDocuments selected Adeptol Document Viewer for quick file viewing with built-in information rights management and security capabilities. NetDocuments customers can select already existing documents in NetDocuments or upload new documents NetDocuments and view them directly in the fully integrated viewer without the need to download any controls or applications.

By adding a viewer into the NetDocuments service, NetDocuments customers are able to now use the latest Web 2.0 AJAX techniques to preview virtually any content in the NetDocuments service, and to easily share documents internally and externally with others.

The integrated solution offered NetDocuments customers the ability to open and view documents within NetDocuments without the need to download or install any control or Active-X in their browsers and perform daily operations more easily by simplifying the workstation software clutter. It also helped users reduce the software licensing costs by not installing Office or other viewing products on desktops.

***"We selected Adeptol Document Viewer because of its comprehensive offering and its ability to preview documents in high-fidelity. Adeptol platform not only supports over 300 file formats, but also allows NetDocuments to provide in the future capabilities such as content protection, text to PDF conversion, and annotation features in our multi-tenant environment. The ability to enjoy such rich functionality without installing desktop software will significantly simplify and enrich the computing experience for our users."*** Alvin Tedjamulia, CTO of NetDocuments

To learn more, visit [www.adeptol.com](http://www.adeptol.com)

© 2010 Adeptol LLC. The information contained herein is subject to change without notice. The only warranties for Adeptol products are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Adeptol shall not be liable for technical or editorial errors or omissions contained herein. Adeptol & AJAX Document Viewer are trademarks of Adeptol LLC.

### ADEPTOL

3333 Bowers Avenue, Suite 130  
Santa Clara, CA 95054

Ph: 1-877-217-5371 (Toll Free)  
415-935-3620

Fax: 859-993-1651

[www.adeptol.com](http://www.adeptol.com)